

# PRE-INSTALLATION NOTES, CLEANING AND MAINTENANCE

## PRE-INSTALLATION NOTES

- It is extremely important that you correctly read and understand the information given before starting with the installation as an incorrect use or maintenance of the installation may result in the cancelation of the manufacturer's warranty.
- Carefully inspect ALL material prior to installation, in order to verify that it has no defects. Materials installed with visible defects are not covered by this warranty.
- If you are not satisfied with the material prior to installing, please contact your dealer. **DO NOT INSTALL.**
- We recommend that, as a final inspector, you examine the color, finish, style, and quality BEFORE installing. Verify that the material is right. We will not be liable for any expenses incurred once the pieces with visible defects are installed.
- It is the installer's and owner's responsibility to ensure that working conditions and the work area are suitable, before installing the material.

## CLEANING AND MAINTENANCE

### Cleaning

For the best results, sweep or vacuum. **DO NOT USE PRODUCTS THAT CONTAIN ACIDS.**

### Tips

- To avoid the risk of staining, simply clean immediately.
- Avoid using dyes and permanent marker.
- Do not use abrasive utensils or tools.
- Don't use a vacuum with the beater bar turned on. Always turn the beater bar off.
- Don't pull heavy furniture across your floors when moving. Use furniture pads to prevent scratches and dents, and always lift furniture rather than sliding, which can cause scuff marks or dents.
- Routine cleaners should never contain harsh chemicals as these can damage tile.
- Don't use an excessive amount of water to clean.
- Don't steam clean the flooring
- Never use wax, polish, abrasive cleaners or scouring agents as they may dull or distort the finish
- Avoid exposure to direct sunlight for prolonged periods of time
- High heels and pets with unclipped nails can damage floors.
- Use doormats at entrance ways to protect the floor from discoloring. Avoid using rubberbacked rugs, as they may stain or discolour the vinyl flooring. If you have an asphalt driveway, use a heavy-duty doormat at your main door, as chemicals in asphalt can cause vinyl flooring to yellow.

### Questions?

Contact GENROSE Stone + Tile at **860-346-1923** or visit [genrose.com/locations](https://www.genrose.com/locations) to find a showroom near you.

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